



WORKING FOR KENTUCKY

Kentucky Power, headquartered in Ashland, provides service to approximately 163,000 customers in all or part of 20 eastern Kentucky counties. Kentucky Power's distribution operations work from service centers in Ashland, Hazard and Pikeville and from area offices in Paintsville and Whitesburg.

Kentucky Power is proud to carry on a tradition of customer service and community leadership for more than a century. We provide electricity to power the economy and invest millions of dollars in capital improvements and in communities to help meet economic development, environmental, educational and other needs.



LEADERSHIP

Cindy Wiseman
President and Chief Operating Officer

Michele Ross
VP, Distribution Region Operations

Jeffrey Newcomb
VP, Regulatory & Finance

Amy Elliott
VP, External Affairs & Customer Services

Kentucky Power Employees: 249

POWER PLANTS

Big Sandy Power Plant
Louisa, KY

Generation Capacity:

295 Megawatts

Natural Gas Use:

2.3 Million Cubic Feet per Hour

Mitchell Power Plant*
Moundsville, WV

Generation Capacity:

1,560 Megawatts

Annual Coal Use:

1.7 Million Tons

**Kentucky Power owns a 50 percent interest in this plant and its generation*

OPERATING INFORMATION

Operational Square Miles: 4,895

Miles of Distribution Lines: 10,115

Miles of Transmission Lines: 1,235

Number of Distribution Poles: 221,316

Number of Transmission Poles: 6,903

Poles per Customer: 1.4

HELPING THE LOCAL ECONOMY

Annual Totals

Federal Taxes: \$2.8 million

State and Local Taxes: \$19 million

Philanthropic Giving in Kentucky: \$426,500

Local and Regional Economic Development Contributions: \$670,000

Aid to Customers in Need:

- \$300,000 for weatherization
- \$1 million to Community Action Agency for weatherization readiness
- \$1.2 million in Home Energy Assistance in Reduced Temperatures (HEART) and Temporary Heating Assistance in Winter (THAW) financial assistance.

CUSTOMER INFORMATION

Electric Sales (MWh): 5,321,277

Average Base Rate cents/kWh

Residential: 1,858,159

15.00

Commercial: 1,438,140

13.22

Industrial: 2,016,139

8.35

(Excludes any applicable taxes. Includes fees and riders.)

EXTERNAL AFFAIRS

Dalton Hatfield
External Affairs Manager
(859) 230-2523
bhatfield@aep.com
Frankfort, KY

Ryan Howell
External Affairs Manager
(606) 218-7632
rmhowell@aep.com
Pikeville, KY

Ryan Lake
External Affairs Manager
(606) 327-2650
rlake@aep.com
Ashland, KY

ECONOMIC DEVELOPMENT

Amanda Clark
Economic & Business Development Manager
(606) 327-2621
acclark1@aep.com
Ashland, KY

MEDIA CONTACT

Sarah Nusbaum
Corporate Communications Manager
(606) 327-2602
smnusbaum@aep.com
Ashland, KY

KENTUCKYPOWER.COM

(800) 572-1113

COUNTIES SERVED

Boyd · Breathitt · Carter · Clay · Elliott · Floyd · Greenup · Johnson · Knott · Lawrence · Leslie Letcher · Lewis · Magoffin · Martin · Morgan · Owsley · Perry · Pike · Rowan